

If you are enclosing a document, such as an ad to be run in a newspaper, you would key “enc:” (for “enclosed”) below your name and address (and below the cc: line, if there is one) at the left margin. Then you would add an abbreviated description of the material.

Once you establish a working relationship with someone, you might drop some formality. Remember the qualities of good communication, however, and always keep the letter brief and organized.

Word-processing software usually includes various templates to use for letters. You can pick the one you think most effectively conveys the “look” you want for your business.

Figure 4-1

Parts of a Business Letter

A business letter should be typed and error-free.

Writing. *Would you use a template from a word-processing program that created a letterhead for you?*

Your Business's Address	<p style="text-align: right;">Gervitas Bakery 456 Elm Ave. Woodbury, NJ 09876 (309) 555-1432 agervitas@gervitas.net</p>
Date	May 4, 20--
Recipient's Name and Address	<p>Ms. Cathryn Whyte Vice President, Purchasing Brennan's Supermarkets 123 Winterthur Hwy. New Castle, DE 56432</p>
Salutation	Dear Ms. Whyte:
Body	<p>I have been a successful, independent wholesaler of baked goods to central New Jersey for five years. My business, Gervitas Bakery, has been named Gloucester County's Favorite Bakery three years in a row. (Please see the enclosed articles from the <i>Woodbury Times</i>.)</p> <p>I am now interested in reaching more distant markets. The Brennan's Supermarkets name is synonymous with quality among consumers all along the eastern seaboard, and I believe that adding my products to your other fine offerings would enhance the sales and reputation of both our businesses.</p> <p>I would like to discuss the possibility of becoming a supplier to Brennan's Supermarkets. May I contact you or a member of your department? I can be reached at the address, phone number, or e-mail address above, and I look forward to your reply.</p> <p>Thank you for your time and attention.</p>
Closing	<p>Sincerely,</p> <p><i>Alexander Gervitas</i>] — Your Name, Written and Printed</p> <p>Alexander Gervitas</p> <p>Enc: <i>Times</i> articles (2)</p>